This Privacy Policy is intended to help you understand our practices regarding the collection, use, disclosure, and retention of personal information. By providing us with personal information (through our website, by completing an event participation or volunteer form, by communicating through email, in person, or by telephone), you agree that this information will be dealt with in accordance with this Privacy Policy, and you authorize Carolyn's Community, its third parties, and service providers to handle your personal information for the purposes described below.

This Privacy Policy does not apply to, and Carolyn's Community is not responsible for, any third-party websites that may be accessed through links from this website. If you follow a link to a third-party website, you should review its own privacy policies before submitting any personal information.

WHAT PERSONAL INFORMATION DO WE COLLECT?

We may collect and process the following types of personal information as part of volunteering recruitment initiatives:

• personal contact information, such as first name, last name, address(es), email address(es), and telephone number(s) and your neighbourhood.

We do not knowingly collect information from children or others under the age of 14. If you are a minor under the age of 14, please do not provide us with any personal information without the express consent of a parent or guardian. If you are a parent or guardian and you are aware that your children have provided us with personal information, please contact us. If we learn that we have collected personal information from minor children without the verification of parental consent, we will take steps to delete that information from our servers.

HOW DO WE COLLECT YOUR PERSONAL INFORMATION?

We collect personal information from you and through our interactions with you, as follows:

• when you register for volunteering events.

HOW DO WE USE PERSONAL INFORMATION?

We may use personal information in any of the ways listed below, with your consent or, where applicable, under another legal basis. In each case, we indicate the purposes for which we use your personal information:

• for volunteering recruitment purposes.

We will retain personal information only as long as necessary to fulfill the organization's purposes and to comply with our legal and regulatory obligations.

Some or all of the personal information we collect may be stored or processed on servers located outside your jurisdiction, including in the United States, whose data protection laws may differ from those of your jurisdiction.

As a result, such information may be subject to access requests from governments, courts, or law enforcement agencies, in accordance with the laws in force in those jurisdictions. Subject to applicable laws in these other jurisdictions, we will use reasonable efforts to ensure that appropriate safeguards are in place to require the data controller in these countries to establish personal information protection measures that are equivalent to those that apply in Canada.

Personal data collected may be stored in various secure digital sites such as Google.

HOW DO WE PROTECT PERSONAL INFORMATION?

We follow generally accepted industry standards to protect information submitted to us, both at the time of transmission and once we receive it. We maintain appropriate physical, technical, or administrative safeguards to protect personal information against accidental or unlawful destruction, accidental loss, alteration, unauthorized disclosure or access, misuse or other unlawful forms of handling personal information in our possession. We have taken steps to ensure that the only employees who have access to your personal information are those who have a need to know or whose duties reasonably require them to have such access.

HOW DO WE USE COOKIES AND SIMILAR TECHNOLOGIES?

Carolyn's Community does not use cookies or similar technologies on its website or microsites.

HOW TO CONTACT US?

If you have any questions, comments or complaints about this Privacy Policy or your personal information, or if you wish to exercise your rights, file a complaint, or obtain information about our policies and practices regarding our service providers outside Canada, please contact our Privacy Officer by email at <u>carolynstoydrive@gmail.com</u>

HOW DO WE UPDATE THIS PRIVACY POLICY?

We may change the content of our websites and the way we use cookies without notice and, as a result, our Privacy Policy and policy on cookies may change from time to time in the future. We therefore encourage you to review them each time you visit the website to stay informed about how we handle personal information.